
PRIVACY POLICY

Lion of Africa Insurance Company Ltd understands the importance of protecting your personal information and complies with the principles contained in the Electronic Communications and Transaction Act of 2002 (section 51) which govern your right to having your personal information kept private.

We will ensure that we conduct ourselves in a responsible manner when collecting, processing, storing and sharing. This Privacy policy relates to the collection and use of personal information you may supply to us through your use of any of our service channels.

All personal information submitted will be treated as confidential and Lion of Africa will commit to the following:

- We will only collect, disclose, collate, process and store ('use') your personal information with your express written permission unless legally required to do so, and will only use such information for the lawful purpose for which it is required.
- We will disclose in writing, the specific purpose for which we use, request and store your personal information. We will also keep a record of that personal information and the specific purpose for which we collect it.
- We will not use your personal information for any other purpose, other than that which we disclosed to you, unless you give us your express written permission to do so, or unless we are permitted to do so by law.

What is Personal Information?

This refers to any personal information that can be used to identify you (individual). Examples of personal information for an individual could include:

- Identity and/or passport number
- Date of birth and age
- Phone number/s (including mobile phone number)
- Email address/es
- Physical address
- Gender, Race and Ethnic origin
- Marital/Relationship status and Family relations
- Criminal record
- Religious or philosophical beliefs including personal and political opinions
- Employment history and salary information
- Financial information
- Education information
- Physical and mental health information including medical history, blood type

Disclosure of Personal Information

In terms of the Electronic Communications and Transactions Act OF 2002, Lion of Africa will disclose your personal information without your consent:

- If we are required or permitted by law or a court order

